Interview Techniques

UCIrvine

Division of Career Pathways www.career.uci.edu



10 Rules of Interviewing

1. MAKE A STRONG FIRST IMPRESSION:

Be respectful to everyone you interact with, remember to be on time, smile and be aware of your non-verbal body language.

2. RESEARCH THE ORGANIZATION:

Demonstrate knowledge of the company by including information from your research in your answers. The organization's website and LinkedIn are great places to start.

3. KEEP YOUR RESPONSES FOCUSED:

Your answers should be between 30 seconds and 2 minutes long.

4. USE STRONG EXAMPLES AND QUANTIFY WHEN POSSIBLE:

Show the interviewer that you have certain qualities and skills, rather than telling them, by providing specific examples. Including measurable information gives you greater credibility.

5. REPEAT YOUR STRENGTHS:

Know your top three strengths as they relate to the position, and reiterate them throughout the interview. Remember to include strong examples of your strengths.

6. PREPARE SUCCESS STORIES:

Fully developed examples from previous experiences can help you respond to any behavioral interview question an employer may ask.

7. PUT YOURSELF ON THEIR TEAM:

Show that you are a good fit by positioning yourself as a member of the team. Use organization-specific language and refer to products and services.

8. ASK QUESTIONS:

By asking questions, you convey interest and enthusiasm to the interviewer. Avoid questions regarding salary and benefits.

9. FOLLOW UP:

Send a thank you e-mail to the interviewers restating your interest and thanking them for their time.

10. RESEARCH THE ORGANIZATION:

Reflect on your experience and review your performance. What did you do well and what can you improve upon for next time?

What to Bring

- ☐ Padfolio, notebook and pen
- □ Copies of your resume
- ☐ Transcripts / portfolio (if requested)
- ☐ Questions for the employer
- □ Calendar
- ☐ List of references
- □ Directions
- ☐ Examples of your work

Before the Interview

- Explore your strengths, weaknesses, interests, and career goals
- Research the employer
- Review the job description
- Prepare for commonly asked interview questions and potential questions to ask the interviewer
- Practice aloud
- Review your resume
- Prepare your computer set-up, a neutral background and a good internet connection for virtual interviews

During the Interview

- Arrive early approximately 10 15 minutes before the interview
- Greet the employer and/or associates with a smile and confidence
- When responding to questions, organize your thoughts and then answer
 - Give examples using BART (Background, <u>Action</u>, <u>Result</u>, <u>Tie</u> it back to the position)
 - Answers should be positive and concise
 - Do not identify a weakness essential to the iob
- Be aware of non-verbal behaviors posture, voice, eye contact, and smile
- Relax and enjoy the conversation

After the Interview

- Ask questions have 3 5 prepared
- Thank the interviewer and determine next steps
- Reaffirm your interest in the position
- Ask for a business card and send a thank you letter or email within 24 hours
- Re-evaluate interview questions and your responses – reflect on your performance and take notes for future reference

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Typical Interview Questions

PERSONAL:

- Tell me about yourself
- What are your major strengths and weaknesses?
- What motivates you to put forth your greatest effort?
- What achievements from your past work experience are you most proud of?

SCHOOL BACKGROUND:

- How does your college education experience relate to this job?
- What extracurricular activities did you participate in and what did you learn from those experiences?
- What was the most difficult course you took? How did you handle it?

WORK EXPERIENCE:

- What prior work experience have you had and how does it relate you this job?
- How would your past supervisors describe you?
- What were your most significant accomplishments in your prior work experience?
- What did you enjoy most about your previous work experience? Least?

EMPLOYER KNOWLEDGE:

- Why are you interested in this position?
- Why are you interested in this particular company?
- What attracts you to this particular industry?

GOALS AND OBJECTIVES:

- Please describe your ideal work setting
- What major accomplishment would you like to achieve in your life and why?
- What are your career interests?

BEHAVIORAL QUESTIONS – USE BART (BACKGROUND, ACTION, RESULT, TIE IT BACK):

- Tell me about a conflict situation and how you resolved it
- Describe a situation when you had multiple tasks to complete under very tight time constraints
- Describe a time when you sold your colleague / supervisor on an idea
- Tell me about a time when you worked on a project as part of a team. What role did you play?
- Describe a time when you failed at something. What would you have done differently?
- Give me an example of a situation when you took a leadership role

Sample Questions to Ask

- How is job performance measured?
- What are the biggest challenges associated with this position?
- What would a typical project / assignment be like?
- How would you describe an ideal employee?
- What additional qualities does the job require that we haven't discussed?
- How does the current or former occupant's background and experience differ from mine?

Research

WHAT TO RESEARCH:

- Company mission/ values
- Products and services
 Handshake
- Culture
- Management style
- Organizational structure
- Financial conditions
- Major competitors
- Plans for growth
- Job responsibilities
- Opportunities for advancement
- Locations and remote opportunities

WHERE TO RESEARCH:

- · Company website
- career.uci.edu
- Handshake (<u>uci.joinhandshake.com</u>)
- Onetonline.org
- Google
- LinkedIn
- Glassdoor.com
- Current and former employees, interns, alumni

For additional help, try:

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